

# THE MOPAR® DIFFERENCE:

## UNDERSTANDING YOUR OPTIONS

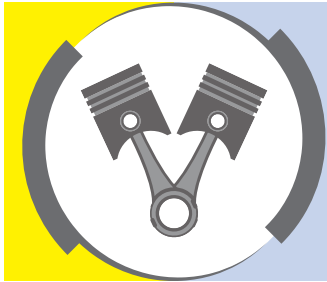
When faced with a major powertrain breakdown, speaking the same language as your repair facility is extremely important. Here are a few key terms used by industry professionals regarding the repair or replacement of major vehicle components such as engines and transmissions.

### RISK ASSOCIATED WITH THIS REPAIR PROCESS OR THESE REPLACEMENT PARTS



#### REMANUFACTURED - MOPAR® O.E.

- ✓ Customer receives a replacement product
- ✓ Industrialized remanufacturing process overseen by O.E. engineers
- ✓ Part is restored to O.E. specifications
- ✓ 100% new mandatory replacement parts are used
- ✓ Upgrades may be made
- ✓ Original Equipment\* 3-Year/100,000-Mile Mopar Powertrain Limited Warranty



#### REMANUFACTURED - AFTERMARKET

- ✓ Customer receives a replacement product
- ✓ Remanufacturing process may not be industrialized
- ✓ Part is NOT restored to O.E. specifications (may be reverse-engineered)
- ✓ Used or non-upgraded parts may be used
- ✓ Limited warranty



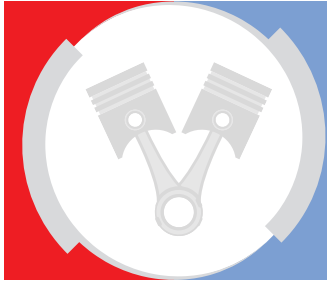
#### REBUILT

- ✓ Customer keeps original product
- ✓ Mechanic rebuilds only what is required
- ✓ No set specifications or standards
- ✓ Rebuild performed outside of the vehicle
- ✓ Limited warranty



#### REPAIRED

- ✓ Customer keeps original product
- ✓ Mechanic repairs only what is required
- ✓ No set specifications or standards
- ✓ Could be repaired in or outside of vehicle
- ✓ Warranty on labor only



#### USED/SALVAGE

- ✓ Customer receives a replacement product
- ✓ Unknown maintenance history
- ✓ Unknown accident history
- ✓ Unknown rebuild or repair history
- ✓ May not include warranty, or may charge additional for warranty



\*Original Equipment (O.E.), or Original Equipment Manufacturer (OEM), is equipment used in the original build by the manufacturer when the vehicle was new. Remanufactured O.E. parts are completely rebuilt to factory standards using O.E. parts, including many current upgrades.

